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Alamance Ear, Nose and Throat, LLP NOTICE OF PRIVACY PRACTICES

1. Alamance Ear, Nose and Throat, LLP may use and disclose protected health information for treatment, payment, and healthcare operations. Examples of these include, but are not limited to, requested preschool or sports physicals, foster care homes, home health agencies, and/or referral to other providers for treatment. Payment examples include, but are not limited to, insurance companies for claims including coordination of benefits with other insurers, and/or collection agencies. Healthcare operations include, but are not limited to, internal quality control and assurance, including auditing of records.
2. Alamance Ear, Nose and Throat, LLP is permitted or required to use or disclose protected health information without the individual's written consent or authorization in certain circumstances. Two examples of such are for public health requirements or court orders.
3. Alamance Ear, Nose and Throat, LLP will not use or disclose PHI for marketing purposes and/or disclosures constituting a sale of PHI without the individual's Authorization.
4. Alamance Ear, Nose and Throat, LLP will not sell or make any other use or disclosure of a patient's protected health information without the patient's written authorization. Such authorization may be revoked at any time. Revocation must be requested in writing.
5. Alamance Ear, Nose and Throat, LLP will abide by the terms of this notice currently in effect at the time of the disclosure.
6. Alamance Ear, Nose and Throat, LLP reserves the right to change the terms of its notice and to make new notice provisions effective for all protected health information that it maintains. Alamance Ear, Nose and Throat, LLP will provide each patient with a copy of any revisions of its Notice of Information Practices at the time of the patient's next visit, or at the patient's last known address if there is a need to use or disclose any protected health information of the patient. Copies may also be obtained at any time at the office of Alamance, Ear, Nose and Throat, LLP
7. Any patient, guardian or personal representative has the right to object to the use of their health information for directory purposes.
8. Any patient, guardian or personal representative has the right to inspect and obtain copies of the patient's medical record. The records will be provided within 30 days of the request, and a reasonable charge may be assessed for any copies after the first request in a 12-month period. If Alamance Ear Nose and Throat, LLP is unable to act within the required period, Alamance Ear Nose and Throat, LLP may provide the patient with written notice of the reason for delay and expected date of completion of the request. This extension of time will not exceed 30 days.
9. Any patient, guardian or personal representative has the right to request amendments be made to the patient's medical record.
10. Any patient, guardian or personal representative has the right to request a 6-year accounting of all disclosures of the patient's medical record. The history will be

provided within 30 days of the request, and a reasonable charge may be assessed for any copies after the first request in a 12-month period. If Alamance Ear, Nose and Throat is unable to act within the required period, Alamance Ear, Nose and Throat, LLP may provide the patient with written notice of the reason for delay and the expected date of completion of the request. This extension of time will not exceed 30 days.

11. Any patient, guardian or personal representative has the right to request restrictions as to how the patient's health information may be used or disclosed to carry out treatment, payment, or healthcare operations. Alamance Ear, Nose and Throat, LLP is not required to agree to the restrictions requested, but if Alamance Ear, Nose and Throat, LLP does agree, Alamance Ear, Nose and Throat, LLP must abide by those restrictions.
12. Any patient, guardian or personal representative has the right to restrict disclosure of certain Personal Health Information to a health plan for payment or health care operation purposes, but not for treatment purposes, for items or services that have been paid in full and out-of-pocket.
13. Any affected patient will be notified by the Alamance Ear, Nose and Throat & Facial, LLP Security Officer following a breach of unsecured Personal Health Information of the affected patient. The Practice has permission to contact me via e-mail.
14. Any person/patient may file a complaint to Alamance, Ear, Nose and Throat, LLP and to the U.S. Secretary of Health and Human Services if the patient believes his or her privacy rights have been violated. To file a complaint with the Practice, please contact the Privacy Officer at Alamance Ear, Nose and Throat, LLP Attention: Privacy Officer, 1248 Huffman Mill Road, Suite 200, PO Box 2, Burlington, NC 27216; telephone: (336) 226-0660. All complaints will be addressed, and the results will be reported to the Privacy Officer.
15. It is the policy of Alamance Ear, Nose and Throat, LLP that no retaliatory action will be made against any individual who submits or conveys a complaint of suspected or actual non-compliance of the privacy standards.

Effective Date: _____

Name of Patient: _____

Signature of Patient or Legal Guardian: _____

Date: _____

Alamance Ear Nose & Throat LLP complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you.

Alamance Ear Nose & Throat LLP cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

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